

**Ashland Housing and Human
Services Commission**
Regular Meeting Agenda

CITY OF
ASHLAND

February 27, 2014: 4:30 – 6:30pm
Siskiyou Room – 51 Winburn Way

1. (4:30) Approval of Minutes (5 min)

January 23, 2014

2. (4:35) Public Forum (5 min)

3. (4:40) Interim Officer Election (15 min)

**4. (4:55) Social Service Inventory and Gaps Review, Brainstorming and
Discussion** (20 min)

Connie Saldana, Heidi Parker, Sue Crader

5. (5:15) Strategic Plan Timeline Review and Discussion (20 min)

6. (5:35) Student Fair Housing Survey Overview (15 min)

7. (5:50) Liaison Reports discussion (15 min)

Liaison Reports

Council (Pam Marsh)
SOU Liaison (Andrew Ensslin)
Staff (Linda Reid)
General Announcements

8. (6:05) Consolidated Plan Review (15 min)

Linda Reid, Housing Program Specialist

9. (6:20) March 27th 2014 Meeting Agenda Items

Commissioner items suggested (5 min)

Quorum Check – Commissioners not available to attend upcoming regular meetings should declare their expected absence.

10. (6.25) Upcoming Events and Meetings

Next Housing Commission Regular Meeting

4:30-6:30 PM; March 27, 2014 at the COUNCIL CHAMBERS-1175 E. MAIN STREET

11. (6:30) Adjournment

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Community Development office at 541-488-5305 (TTY phone is 1-800-735-2900). Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to the meeting (28 CFR 35.102-35.104 ADA Title 1).



CITY OF ASHLAND

Ashland Housing and Human Services Commission
January 23, 2013

CALL TO ORDER

City of Ashland Housing Specialist Linda Reid called the meeting to order at 4:32 in the Siskiyou Room located in the Community Development and Engineering Department at 51 Winburn Way, Ashland Oregon.

Commissioners Present:	Commissioners Absent	Council Liaison
Regina Ayars	Gina DuQuenne	Pam Marsh
Heidi Parker		
Connie Saldana		SOU Liaison
Michael Gutman		Andrew Ennslin
Joshua Boettiger		
Rich Rohde		Staff Present:
Coriann Matthews		Linda Reid, Housing Specialist
Sue Crader		Carolyn Schwendener, Admin Clerk

WELCOME AND INTRODUCTIONS

Reid welcomed the Commissioners to their first meeting. Each member introduced themselves giving a little background as to why they joined the Commission. Christy Wright, Communications Director for the Associated Students of SOU and manager of the Fair Housing campaign was present as a guest.

COMMISSION BUSINESS DISCUSSION

The Commissioners discussed the different options for when, where and what time to have the regular Commission meetings. The group decided to hold the regular meetings on the fourth Thursday of every month at 4:30 pm in the Siskiyou Room at the Community Development Building located at 51 Winburn Way. The March 27th meeting will be held however at Council Chambers located at 1155 East Main Street, Ashland due to the already published legal notice regarding the Community Development Block Grant presentations.

INTERIM CHAIR AND VICE CHAIR ELECTION

The Commissioners agreed to postpone the election of officers until the next meeting on February 27, 2014.

SOCIAL SERVICE GRANT PROJECT OVERVIEW AND DISCUSSION

Marsh explained that the City allocates money biennially for Human Service projects. When the Council discussed what the function of this new Housing and Human Services Committee would be one question that came up was whether or not to hand that Human Services funding process to this group. Currently it is handled by a budget sub-committee process. The Council would like feedback from this new group and recommendations for the social service grant process. The money available is \$140,000. The Commissioners discussed different ideas on how to accomplish this task and make it a better process. Marsh conveyed that the Mayor would also like to see this Commission do an inventory of human services within the City identifying gaps.

It was the consensus of the group that a strategic plan with measurable goals and objectives needs to be put into place. It was determined that there needs to be a sub committee formed and a timeline and process put together by March. Ayars and Rohde will work with Reid on developing a timeline for the process and bring it back to the next meeting.

Parker, Saldana and Crader will work together to do a survey of what Social Services are currently available in the Community. They will bring a report to the February meeting.

COMMUNITY DEVELOPMENT BLOCK GRANT OVERVIEW AND DISCUSSION

Community Development Block Grant funds (CDBG) are funds that come down from the Federal Government through the Department of Housing and Urban Development (HUD). The City receives a direct allocation from HUD

and Reid administers the monies. Staff writes a five year Grant application looking at the needs of the Community doing an inventory and setting goals. In January of every year a Request for Proposal goes out on the Cities Website the local newspaper as well as a mailing to interested parties.

Reid is not sure the exact amount of money available this year but is assuming it's around \$130,000 to \$160,000. The majority of CDBG funds are to be used for capital improvements with 15% available to provide direct services to people. In March the applications will be submitted and Reid will write a review and send staff's recommendation to the Housing and Human Services Commissioners. In March the applicants will have the opportunity to attend the Commission meeting and speak about their projects and answer questions. The Commissioners will make a recommendation which Reid will send along with staff's recommendation to the City Council. The Council will have the opportunity to speak with the applicants and then make an ultimate decision about funding. At that time Staff will draft a report to HUD explaining what the City is doing with the money and how it meets the City's needs. HUD will either approve or disapprove of the use. After HUD's approval staff will move forward doing contracts and the release of the monies. The grantees will report quarterly on their activities and at the end of the program year Reid will draft a new report called the Consolidated Annual Performance Evaluation (CAPER) explaining what the City did with the money and how it met the Cities needs.

LIAISON REPORTS DISCUSSION

Council – Marsh acknowledged that she is very excited to be the Liaison to this Commission and sees a potential for the opportunity to expand in the human services area and maintain and expand the work that has already been done with Housing. She is available for any assistance the Commission might need.

SOU- Ennslin expressed his happiness to be on this Commission. Ennslin called attention to the fact that last year he brought forward to the Housing Commission a student survey analyzing student's experiences while looking for housing within the City. The survey was to find out if students felt they were treated fairly or experienced any discriminated because they were a student. Approximately two hundred surveys were turned in showing that the majority felt they were unfairly discriminated against because of their student status. Ennslin expressed the desire to get some feedback and recommendation from this body to forward on to the City Council in hope of getting an ordinance passed making students a protective class.

Staff – Matthews reported that the annual Point in Time count will soon take place. The Federal, State and local government is trying to determine how many homeless people are in the County. The one night shelter count will take place on January 29th. A week long count is also done at different human services areas; meal sites, shelter sites and warming sites. In the past camp sites were visited but it was determined that was not a consistent way to count so they are no longer doing that.

General Announcements – Ayars gave an update on the Ashland Community Resource Center located at 570 Clover Lane (located in a portion of the Masonic Center). There will be an open house inviting the Community on Thursday February 6th from 2:00 pm to 4:00 pm. The Center will be open for business on Monday February 10th. Because of a \$15,000 donation the Resource Center was able to purchase a shower trailer. The trailer has two showers two washing machines and two dryers. The Center needs volunteers and is open Tuesday through Saturday between the hours of 9:00 am to 1:00 p.m. Ayars said the center is in need of towels.

Parker mentioned there was training for Homeless Shelter volunteers with CERT. The training went well and they were able to get a number of volunteers however more volunteers are needed to spend the night in the shelters since another weekly night has been added.

AGENDA ITEMS FOR NEXT MEETING/COMMISSIONER ITEMS SUGGESTED

Timeline for social service grant process/Consolidated Plan/Election of officers/Barbara Christenson regarding Commission meeting guidelines/revisit survey on student Housing

UPCOMING EVENTS AND MEETINGS

Housing and Human Services Commission regular meeting – February 27, 2014, 4:30 pm in the Siskiyou Room at 51 Winburn Way, Ashland Oregon.

ADJOURNMENT - The meeting was adjourned at 6:15 p.m.

Respectfully submitted by Carolyn Schwendener

CRISIS HOTLINE & INFORMATION SERVICES

ASHLAND COMMUNITY RESOURCE CENTER

Sponsored by Options for Homeless Residents of Ashland & Access

570B Clover Lane
Ashland, OR. 97520
Phone: 541--631-2235
email: www.homelessoptions.org

Service Description: The Ashland Community Resource Center (ACRC) provides assistance to low-income residents that could help them improve their economic circumstances. Services include case management, referral services, restroom, backpack storage, mailing address, internet, phone, job search-related printing and faxing, and distribution of modest amounts of food, clothing, hygiene supplies, bus tokens, gas money, and cold weather gear.

Referral services will take advantage of the many connections ACCESS and OHRA have with other social service organizations, and will include housing, food, clothing, mental health, legal aid, addiction counseling, job readiness training, employment referral, medical care, education, home loan modification assistance, and financial counseling. Collaborating agencies will be invited to meet with clients at the ACRC. Trained volunteer case managers will make referrals appropriate to the needs of each client, and will follow up with the client and collaborating agencies to maximize results.

Service Hours: 9:00 a.m.-1:00 p.m. Tuesday-Saturday

Fees: None

Area Served: Ashland and Talent

2-1-1 Info.org

Alternative number: (866-698-6155)

Alternative number: (877) 211-9274

Service Description: Online and phone information referral. The 211 non-profit provides access to social services, medical care, basics like food, housing and economic opportunity. Every year more than 275,000 people contact us by dialing 211, [searching for resources](#) on 211info.org, texting their zip code to 898211 or [emailing us](#) -- all toll-free and confidential. We can also answer calls in more than 150 languages. We're everyone's front door to information on more than 7,000 nonprofit, government and faith-based health and social services programs in Oregon and Southwest Washington.

COMMUNITY WORKS: HELPLINE

201 W Main Street, Suite 3d
Medford, OR 97501
Hotline: (541) 779-4357
Toll free: (855) 216-2111
<http://www.community-works.org>

Service Description: Providing a 24-hour crisis hotline and crisis information/resource referral services. Volunteers and staff may address concerns regarding domestic violence, sexual assault, child abuse, homeless/runaway youth, loneliness and isolation, depression, and suicide. HelpLine also offers reassurance calls to older adults who are living alone.

Eligibility: No requirements

Intake Procedure: Call for information

Service Hours: 24 hours per day / 7 days per week

Fees: None

Area Served: Jackson County

Languages: English, Interpretation services are also available

CHILD HEALTH SERVICES

FAMILY SOLUTIONS

1836 Fremont Street
Ashland, OR 97520

FAX: (541) 482-5034 - Ashland Office
Reception: (541) 482-5792 x0 - Ashland Office
Reception: (541) 776-0497 x0 - Medford Office
<http://www.familysolutionsoregon.org>
ContactUs@SolutionsOR.org

Agency Hours: Office: 8am-5pm

Overview: This agency provides outpatient mental health services to children, adolescents, and their families in Family Solutions' Ashland, Medford, and Grants Pass offices. Therapists provide skilled clinical intervention primarily to children, youth, and families who are OHP-Medicaid eligible or have private insurance.

Family Solutions' Family Sex Abuse Treatment Program provides group treatment for victims of family sex abuse, their siblings, and non-offending parents. **Family Solutions' Day Treatment Program** is an intensive 5-day a week program for children ages 3 through 15. These children have severe emotional and behavioral problems and are unable to maintain in public school and have not made sufficient progress using outpatient therapy.

Family Solutions' Treatment Foster Care Program services children through age 18. These are young people with severe emotional and behavioral problems who need an out-of-home placement combined with intensive treatment. The program is community-based and provides a full range of treatment services in a home-like environment. Foster homes are located throughout Jackson and Josephine County, Oregon. Most youth served are from southern Oregon, though referrals are accepted from throughout the state. Community-based residential treatment is for adolescent girls and boys with emotional and behavioral problems. Youth are involved in milieu therapy coordinated with individual, group and family therapy and special education. The program serves 18 youths ages 11-18 in 2 group homes.

EDUCATION

PREVENTION AND AWARENESS EDUCATION PROGRAMS – SCHOOLS AND COMMUNITY

JACKSON COUNTY SEXUAL ASSAULT RESPONSE TEAM

Ashland, OR 97520

Main phone: (541) 840-0904

www.jacksoncountysart.org

Service Description: Provides free information packets, presentations, and workshops to schools, businesses, media, and community interest groups to provide facts, information and resources addressing the impact of sexual assault in our community. Prevention programs available.

Eligibility: No restriction

Intake Procedure: Call for appointment

Service Hours: varies

Fees: None

Area Served: Jackson County

Languages: English, Spanish

LITHIA SPRINGS SCHOOL

695 Mistletoe Street Suite H

Ashland, OR 97520

Reception: (541) 779-2393

www.community-works.org

Service Description: Community Works provides a nurturing and educational therapeutic environment that promotes personal growth and healing for youth with behavioral and emotional problems and their families. We create safe, structured, positive and consistent places of opportunity, which foster integrity, self-respect and responsible community living. Our programs include:

Lithia Springs Residential Treatment via 24-hour supervision, where youth experience a safe, caring, stable, and structured living environment. Our services include individual therapy/counseling, group therapy/counseling, recreation and social activities, family treatment and reintegration, behavioral management, a carefully designed level system to earn privileges, mental health treatment, alcohol and drug treatment, educational and vocational

services, and transition/after –care services.

Lithia Springs Treatment Foster Care for youth offenders and youth in the child welfare system (due to neglect, abuse), ages 16 to 18, who are placed in specialized foster homes and attend Lithia Springs School. Our treatment foster care families give youth a chance to succeed in life through proven support, treatment services, and effective help to move into the community and create a positive life.

Lithia Springs School, an alternative high school that offers individualized programming for high-need youth in our care. These "youth of promise" pursue various educational options, including getting a GED, earning high school credit, or completing a high school diploma through individualized instruction and a low student-teacher ratio. Youth who prove their capacity to be responsible have an opportunity to build their resume and earn money at the on-site Mission Candles factory.

Eligibility: Must be referred by DHS or the Oregon Youth Authority

Intake Procedure: Must be referred by DHS or the Oregon Youth Authority

Service Hours: 24 hours per day / 7 days per week

Fees: None

PEACE HOUSE

543 S Mountain Avenue

Ashland, OR 97520

Main phone: (541) 482-9625

www.peacehouse.net

info@peacehouse.net

PEACE AND JUSTICE EFFORT

Service Description: Networking to educate and take action on many peace and justice efforts. Projects include: understanding the federal budget, alternatives to military recruitment, reducing community conflict, bi-monthly calendar of events, and a quarterly newsletter.

Eligibility: No restriction

Intake Procedure: Call for information

Service Hours: Monday/Wednesday/Thursday 9 am-1:30 pm

Tuesday 12pm-3:30 pm

Fees: Call for details

Area Served: Southern Oregon

Languages: English and limited Spanish

Documents: Not Applicable

FOOD/ MEALS:

ASHLAND EMERGENCY FOOD BANK

560 Clover Lane

Ashland, OR 97520

Main phone: (541) 488-9544

www.ashlandemergencyfoodbank.org

info@ashlandemergencyfoodbank.org

Hours: Monday-Friday 9:30am-12:30pm, first Saturday of the month 9:30am-12:30pm, fourth Wednesday of the month 5pm-7pm. Closed federal holidays.

Overview: AEFB provides emergency food assistance once a month to the individuals and families who reside in Ashland, Talent and surrounding rural communities. Those who identify as homeless are welcome as well.

FOOD STAMPS: ASHLAND SELF SUFFICIENCY OFFICE

1658 Ashland Street

Ashland, OR 97520

Main phone: (541) 482-2041

FAX: (541) 488-1278

SNAP PROGRAM

Service Description: Provides supplemental nutrition assistance to qualified applicants in the state of Oregon. Funds are dispersed through an Electronic Benefit Transfer (EBT) card.

Eligibility: To be eligible for SNAP applicants must be a US citizen or meet specific non-citizen requirements. Applicants attest to their citizenship status on the application, and no further verification is required for US citizens.

Non-citizens must provide legal documentation in order for DHS to determine if they meet the eligibility criteria. Some examples include I-94, Permanent Resident Card, I-551, Employment Authorization, I-688B.

Elderly and disabled applicants can request medical deductions on their SNAP case. They will need to provide proof of their out of pocket medical expenses. Elderly is defined as 60 and older, and disabilities are determined by the Social Security Administration. Students should contact their local office or visit the DHS website for specific eligibility guidelines.

Intake Procedure: Different methods to get an application:

- Walk in to the office
 - Fill it out online
 - Print out the online application and fill it out
 - Call the office and request one be sent to you
- *Applications are available in 8 languages

What to do with the application once it's filled out:

- Process it online (DHS tries to contact you within 48 hours of filing and it automatically screens the case for expedited service if you are in an emergent situation). Your local office will call you to set up an in-person or phone interview appointment.
- Take it into the office and drop it off. Usually able to get same day/next day appointment or can schedule an appointment at a later time.
- You can request a phone interview if this is more convenient for you.

Applicants need to establish a filing date as this starts the process and timeline for benefits. Applicants can turn in completed application or may fill out the first two pages and turn it in to establish a filing date (the information requested on these first two pages is name, address and signature). This will then be considered the "filing date" and if the person is approved for SNAP, their benefits will be calculated from that date.

Self sufficiency workers will not leave messages on voicemails that do not announce the applicants name in the greeting of the voicemail, so be sure that your voicemail announces your name in the greeting.

Service Hours: Monday-Friday 8am-5pm

Fees: None

Area Served: Jackson and Josephine County

Languages: English, Spanish, and other language translation available.

Documents:

What to bring with you for your interview:

- Social Security Number (SSN) for everyone in the home
- Proof of gross income for the last 30 days (pay stubs, a letter from their employer, award letter)
- Photo Identification may be helpful but is not required, DHS can verify identity with a SSN or another method
- If you are experiencing homelessness, a self sufficiency worker will work with you to figure out documents and an address.
- If you are facing challenges obtaining proof of income or other documents a worker will work with you to obtain income verification and other needed information.
- You do not need any documents to fill out and/or submit an application

UNCLE FOOD'S DINER

First United Methodist Church, 175 N Main Street

Ashland, OR 97520

Main phone: (541) 482-9625

www.peacehouse.net

info@peacehouse.net

Service Description: Uncle Foods Diner is a *free* weekly community meal in Ashland for the homeless and economically disadvantaged. Meals are provided by volunteers, and there are meat, vegetarian, and vegan options. All are welcome.

Eligibility: No restriction

Intake Procedure: Walk-ins accepted

Service Hours: Every Tuesday 4:30pm-5:30pm

Fees: None

Area Served: Ashland, Talent, no one turned away

Languages: English

Documents: Not Applicable

WOMEN INFANTS AND CHILDREN, WIC

1005 E. Main Street, Bldg A, Medford, OR 97504

541-774-8203

A supplemental nutrition program for pregnant women, women who are nursing and children under the age of five who meet specific income guidelines. Pregnant minors included. They provide nutritional counseling, food vouchers, formula vouchers and breastfeeding services.

HEALTHCARE

ASHLAND - COMMUNITY HEALTH CENTER

99 Central Avenue

Ashland, OR 97520

Main Phone: (541) 482-9741

<http://www.communityhealthcenter.org>

Service Description: Community Health Center clinic offers a wide range of primary medical care to families and individuals of all ages and backgrounds.

Eligibility: No restriction.

Intake Procedure: Call for appointment

Service Hours: Monday-Friday 8am-6pm, Closed 2nd Wednesday morning 8am-1:30pm for staff meeting

Fees: Services are available to those with or without medical insurance. Accept Medicare, Medicaid (Jackson Care Connect, AllCare Health Plan, and ODS), as well as most private insurance. For those with a high deductible or no insurance, there is a sliding-fee payment scale based on household size and income.

Area Served: Jackson County

Languages: English, Spanish

Documents: Proof of Income is required and must be updated annually or if income changes within one year.

JACKSON COUNTY SEXUAL ASSAULT RESPONSE TEAM

Ashland, OR 97520

Main phone: (541) 840-0904

Toll free: (855) 216-2111 - alternate Crisis Line number

Hotline: (541) 779-4357 - Crisis Line

www.jacksoncountysart.org

jcsart@charter.net

Agency Hours: Not Applicable

Overview: Works in collaboration with community partners to provide assistance and care to survivors that those affected by sexual assault. JC SART's three main programs include the Sexual Assault Nurse Examiners (SANE) Program (acute medical care and forensic evidence collection as requested by the survivor); the Sexual Assault Survivors Healing (SASH) Program (free, confidential peer support); and the Community Outreach and Education Program.

LA CLINICA MOBILE HEALTH DROP-IN CLINIC

Location: Ashland First United Methodist Church,

165 N. Main St., Ashland, OR. 97520

Service Hours: Every Tuesday from 1-5 p.m. No appointments taken.

Service Description: La Clinica Mobile Health Center offers medical, dental, and behavioral health care to the community every Tuesday afternoon, year-round. Services are open to the public on a drop-in basis.

Emergency Dental Care only (no routine teeth cleanings). Care is offered based on income (sliding scale) and staff can bill patients' insurance. No one will be refused for inability to pay.

See www.laclinicahealth.org/mobile for more details.

PLANNED PARENTHOOD

1532 Siskiyou Blvd.,
Ashland OR 97520,
Phone: 541-482-8700

Service Description: Provides abortion services, birth control services, women's health services, men's health services, sexual education, STD and HIV testing, vaccines, and patient education for little or no cost.

SEXUAL ASSAULT NURSE EXAMINER PROGRAM (SANE)

Ashland, OR 97520
Main phone: (541) 840-0904
Toll free: (855) 216-2111 - alternate Crisis Line number
Hotline: (541) 779-4357 - Crisis Line
www.jacksoncountysart.org
jcsart@charter.net

Service Description: Immediate, private care provided by specially trained SANE nurses.
Medical treatment for sexually transmitted infections/disease, prophylaxis, and emergency contraception.
Forensic evidence collection (if requested by survivor); Coordinated access to a sexual assault advocate, post-care resources, and referrals

Eligibility: No restriction

Intake Procedure: Walk in to any hospital in Jackson County

Service Hours: 24 hours per day / 7 days per week

Fees: None

Area Served: Jackson County

Languages: English, Spanish

Documents: Not Applicable

HOUSING

ASHLAND SUPPORTIVE HOUSING

693b Washington Street
Ashland, OR 97520
Main phone: (541) 488-2870
FAX: (541) 488-2682
www.ashlandash.org

Hours: Monday-Friday 9am-5pm

Overview: Ashland Supportive Housing provides support services for developmentally disabled adults. Residential services are located in Ashland, Oregon.

Ashland Supportive Housing: RESIDENTIAL CARE SERVICES

Service Description: Provides homes and support services for adults with developmental disabilities.

Eligibility: Determined by Jackson County Developmental Disability Services

Intake Procedure: Must be referred

Service Hours: 24 hours per day / 7 days per week

Fees: Varies by service - Call for details

Area Served: Jackson County

Languages: English

SENIOR HOUSING: DONALD E. LEWIS RETIREMENT CENTER

500 YMCA Way
Ashland, OR 97520
Main phone: (541) 488-6412
TTY/TTD: (800) 735-2900
Toll free: (800) 714-9177
senioraffordablehousing.org
donaldelewis@retirement.org

Service Description: Affordable housing for seniors and those with disabilities.

Eligibility: Serves people 62 years of age or older, and must meet income guidelines for Jackson County. Contact site for income limits.

Intake Procedure: Call for information. Walk-ins accepted

Service Hours: Monday-Friday 8am-4:30pm

Fees: Rents are calculated based on income

Area Served: Medford, Phoenix, Talent, Ashland, Jacksonville, Central Point, and White City
Jackson County

Languages: English; translation and interpretive services available upon request

Documents: Call for details

COMMUNITY WORKS: TRANSITIONAL LIVING PROGRAM

201 W Main Street, Suite 3d

Medford, OR 97501

Main phone: (541) 951-3406 Street Outreach Advocate cell phone

Intake: (541) 779-2393

<http://www.community-works.org>

info@community-works.org

Service Description: Our Transitional Living Program can provide subsidized housing or host homes to homeless youth ages 16-21, for up to 21 months. These homes are located throughout Jackson County. We also provide comprehensive case management, life skills classes, support in finding employment, and awareness of educational opportunities. A parenting support group/skill class is available for youth in our program that are parents.

Eligibility: Youth ages 16-21 who are homeless or at risk for homelessness. Parental consent for youth under 18 will be attempted, but is not required

Intake Procedure: Call for information; Call for appointment; Walk-ins accepted

Service Hours: Office hours: Monday-Friday 8am-5pm. Case Managers on call for clients: 24 hours per day / 7 days per week

Fees: No fees for supportive services, but subsidized housing rates are adjusted by income for affordability. Call for more details.

Area Served: Jackson County

Languages: English

Documents: Completed TLP application, Identification, and proof of income

MENTAL HEALTH SERVICES

SEXUAL ASSAULT SURVIVORS HEALING (SASH) PROGRAM

JACKSON COUNTY SEXUAL ASSAULT RESPONSE TEAM

Ashland, OR 97520

Main phone: (541) 840-6672

Main phone: (541) 951-0859

www.jacksoncountysart.org

Service Description: Program offers free and confidential peer groups, information, resources and referrals for survivors healing from recent and/or past sexual assault and rape.

Eligibility: Call for information

Intake Procedure: Call for information

Service Hours: Call for information

Fees: None

Area Served: Jackson County

Languages: English, Spanish

Documents: Not Applicable

SENIOR SERVICES

ASHLAND SENIOR CENTER

1699 Homes Avenue

Ashland, OR 97520

Service Description: Resources and activities for seniors, utility assistance, minor home repair program, food and friends, information and referral, senior outreach, SHIBA, transportation options, Valley Lift

Eligibility: Ashland Seniors
Intake Procedure: Call for information
Service Hours: Call for information
Fees: Not Applicable
Area Served: Ashland

SENIOR UTILITY DISCOUNT

ASHLAND MUNICIPAL ELECTRIC UTILITY

90 N Mountain Avenue
Ashland, OR 97520
Main phone: (541) 488-5342
<http://www.ashland.or.us/SectionIndex.asp?SectionID=423>

Service Description: The City of Ashland offers a year round discount on Ashland utility bills for income-qualified persons age 65 or older, or qualified disabled persons age 60 or older. They receive a 20% to 30% discount on City utilities (water, wastewater, and electric).

Eligibility: Ashland residents over the age of 65 who qualify as low income.

Intake Procedure: Call for information

Fees: Not Applicable

Area Served: City of Ashland

Languages: English

Documents: Call for information

SHELTER

ASHLAND WINTER SHELTERS

email: <http://www.homelessoptions.org>

Service Description: In Ashland each week during the cold winter months, from mid-November through April, there is a "no frills" overnight shelter on **Monday, Tuesday, Wednesday and Thursday** nights at the following locations:

***MONDAY NIGHTS: PRESBYTERIAN CHURCH** Wesley Hall, 1615 Clark Ave. (Corner of Walker Ave. & Siskiyou Blvd.) Enter from 7:30-9:00 p.m., leave by 8:00 a.m. next morning. Pets OK.

***WEDNESDAY NIGHTS: TRINITY EPISCOPAL CHURCH** 44 N. 2nd St., Enter from 7:30-9:00 p.m., leave by 8:00 a.m. next morning. Pets OK.

***TUESDAY & THURSDAY NIGHTS: PIONEER HALL** across from Lithia Park (Sponsored by Temple Emek Shalom, Unitarian Universalists, and the City of Ashland) Enter from 7:30-9:00 p.m., leave by 7:30 a.m. next morning. Pets OK.

COMMUNITY WORKS: TRANSITIONAL LIVING PROGRAM

201 W Main Street, Suite 3d
Medford, OR 97501
Main phone: (541) 951-3406 Street Outreach Advocate cell phone
Intake: (541) 779-2393
<http://www.community-works.org>
info@community-works.org

Service Description: Our Transitional Living Program can provide subsidized housing or host homes to homeless youth ages 16-21, for up to 21 months. These homes are located throughout Jackson County. We also provide comprehensive case management, life skills classes, support in finding employment, and awareness of educational opportunities. A parenting support group/skill class is available for youth in our program that are parents.

Eligibility: Youth ages 16-21 who are homeless or at risk for homelessness. Parental consent for youth under 18 will be attempted, but is not required

Intake Procedure: Call for information; Call for appointment; Walk-ins accepted

Service Hours: Office hours: Monday-Friday 8am-5pm. Case Managers on call for clients: 24 hours per day / 7 days per week

Fees: No fees for supportive services, but subsidized housing rates are adjusted by income for affordability. Call for more details.

Area Served: Jackson County

Languages: English

Documents: Completed TLP application, Identification, and proof of income

EMERGENCY SHELTER

***EMERGENCY SHELTERS: On Friday, Sat., or Sunday nights**, when the temperature is forecast to be 20 degrees or lower, the city of Ashland will open an emergency shelter if volunteers and a location are available. Check for notices in the City Hall window at 20 N. Main, www.ashlandcert.org, or www.homelessoptions.org, for location and time.

DUNN HOUSE

A Community Works Program

(541) 779-HELP (4357)

800-609-HELP (4357)

Description of Services: Emergency shelter, Ages 18+, Advocacy, counseling and support for victims of domestic violence and their children.

Provides sexual assault and domestic violence victim services to women and children experiencing this at home. They provide a safe place for abuse victims to go for up to 30 days and are welcome to return at any time. They provide group counseling and extensive resources to victims and families.

HEARTS WITH A MISSION

521 Edward Street

Medford, OR 97501

(541)261-2625

Ages: 10-17

Description of Services: This is a temporary youth shelter for up to 120 days. They provide clothing, food, toiletries, counseling, mentors, tutoring services, and work to get them back with their families or back on track. They work with DHS to get them on state health care and food stamps. They are currently the only all-youth shelter in Jackson County.

ST. VINCENT DE PAUL

2424 N. Pacific Hwy.

Medford, OR 97501

(541)772-3828

St. Vincent de Paul has a homeless shelter in Medford that provides shelter for up to a 30-day period. The shelter can house approximately 40 people. Women, children and families are given priority. The church helps with rent or utilities every 24 months, vouchers are given for I.D.'s and Driver's Licenses, and use at the Salvation Army Store. They provide clothing, tents, sleeping bags, furniture, and other household items. They also issue free diapers once a month, toiletries, dog or cat food, and feminine products. Outreach is available for those who need services but cannot travel. Free lunches are prepared six days a week and the food pantry is open daily for food boxes. The last Monday of the month they do free haircuts, La Clinica Mobile Clinic is there every Wed. to provide medical & emergency dental care.

WARMING CENTER

Trinity Episcopal Church

44 N. Second Street

Ashland, OR 97520

Hours of Operation: 10 a.m.-12 noon, *Fridays only*, from Dec.-April. Warm beverages served. Pets allowed.

UTILITY ASSISTANCE

ASHLAND LOW INCOME ENERGY ASSISTANCE PROGRAM (ALIEAP):

ASHLAND MUNICIPAL ELECTRIC UTILITY

90 N Mountain Avenue

Ashland, OR 97520

Main phone: (541) 552-2038

<http://www.ashland.or.us/SectionIndex.asp?SectionID=423>

Eligibility: Ashland utility customers with household incomes not greater than 125% of the Federal Poverty Guidelines will receive a maximum credit of \$300 on their electric utility bill. Credits of 50% for senior and disabled persons may be given for up to six months and credits of 50% for others may be given for up to three months.

Intake Procedure: Applications are accepted beginning in October for assistance in the winter months. Priority for the available funds from the program will be given first to seniors, then to disabled persons and then to others.

Fees: Not Applicable

Area Served: City of Ashland

Languages: English

Documents: Call for information

EMERGENCY HEAT ASSISTANCE:

ASHLAND MUNICIPAL ELECTRIC UTILITY

90 N Mountain Avenue

Ashland, OR 97520

Main phone: (541) 488-5304

<http://www.ashland.or.us/SectionIndex.asp?SectionID=423>

Service Description: This program serves residents of any age, once a year, who have received a disconnect notice on their utility bill. Assistance may be offered depending on available funding.

Eligibility: Call for information

Intake Procedure: Walk-ins accepted. Call for information

Fees: Not Applicable

Area Served: City of Ashland

Languages: English

Documents: Call for information

SENIOR UTILITY DISCOUNT

ASHLAND MUNICIPAL ELECTRIC UTILITY

90 N Mountain Avenue

Ashland, OR 97520

Main phone: (541) 488-5342

<http://www.ashland.or.us/SectionIndex.asp?SectionID=423>

Service Description: The City of Ashland offers a year round discount on Ashland utility bills for income-qualified persons age 65 or older, or qualified disabled persons age 60 or older. They receive a 20% to 30% discount on City utilities (water, wastewater, and electric).

Eligibility: Ashland residents over the age of 65 who qualify as low income.

Intake Procedure: Call for information

Fees: Not Applicable

Area Served: City of Ashland

Languages: English

Documents: Call for information

RENT PAYMENT ASSISTANCE

ST VINCENT DE PAUL

2424 N Pacific Highway

Medford, OR 97501

Main phone: (541) 772-3828

Service Description: Program provides help to those who have existing housing for rent and utilities.

Eligibility: Low Income only, proof of income is required. Clients are eligible once every 24 months for assistance.

Intake Procedure: Walk-ins accepted

Service Hours: Monday-Friday 10am-2pm

Fees: None

Area Served: Jackson County

Documents: The current rental agreement with 72-hour eviction notice, and/or the utility bill shut off notice (electrical, water, and/or gas).

YOUTH ADVOCACY/ OUTREACH

COMMUNITY WORKS: STREET OUTREACH PROGRAM

201 W Main Street, Suite 3d

Medford, OR 97501

Main phone: (541) 951-3406

Street Outreach Advocate cell phone: **Meljo (541) 890-2381**

Intake: (541) 779-2393

<http://www.community-works.org>

info@community-works.org

Service Description: We have a homeless youth advocate that provides street outreach services in the city of Ashland, makes contact and builds relationships with homeless/runaway youth and street-involved youth, provides resource information, hands out personal hygiene supplies, and offers a simple meal twice a week at a local park.

Eligibility: homeless or street-involved youth age 21 or younger

Intake Procedure: Call for information or join us for a meal in the park.

Service Hours: Street outreach: Monday 8am-noon, Tuesday/Wednesday/Friday 2pm-5pm.

Meals: Wednesday/Friday 3:30-4:30 pm at the Lithia Park Gazebo.

Outreach Advocate on call: 24 hours per day / 7 days per week

Fees: none

Area Served: Ashland

Languages: English

Documents: Not Applicable

COMMUNITY WORKS: TRANSITIONAL LIVING PROGRAM

201 W Main Street, Suite 3d

Medford, OR 97501

Main phone: (541) 951-3406 Street Outreach Advocate cell phone

Intake: (541) 779-2393

<http://www.community-works.org>

info@community-works.org

Service Description: Our Transitional Living Program can provide subsidized housing or host homes to homeless youth ages 16-21, for up to 21 months. These homes are located throughout Jackson County. We also provide comprehensive case management, life skills classes, support in finding employment, and awareness of educational opportunities. A parenting support group/skill class is available for youth in our program that are parents.

Eligibility: Youth ages 16-21 who are homeless or at risk for homelessness. Parental consent for youth under 18 will be attempted, but is not required

Intake Procedure: Call for information; Call for appointment; Walk-ins accepted

Service Hours: Office hours: Monday-Friday 8am-5pm. Case Managers on call for clients: 24 hours per day / 7 days per week

Fees: No fees for supportive services, but subsidized housing rates are adjusted by income for affordability. Call for more details.

Area Served: Jackson County

Languages: English

Documents: Completed TLP application, Identification, and proof of income

MASLOW PROJECT

Ashland High School

(541) 482-8771, ext.2102

Main office: 500 Monroe Street

Medford, OR 97501

Main phone: (541) 608-6868

FAX: (541) 608-6869

www.maslowproject.com

Service Description: Maslow Project is a nonprofit advocacy organization providing goal-oriented, critical support services to homeless infants, children and teens – aged 0-21 – and their families in Jackson County,

Oregon. We deliver these services through our Medford Resource Center, street outreach, and in school-based programs throughout Jackson County. Maslow Project's mission is to offer every homeless child and youth the probability of success and the opportunity for a better life. We do this by providing resources for basic needs, removing barriers to education and employment, and fostering self-sufficiency in a collaborative and empowering environment. Clothing, food, counseling, bus passes, etc. provided.

Intake Procedure: Walk-ins accepted

Service Hours: Monday-Friday 10am-5pm

Fees: None

Area Served: Jackson County

Languages: English, Spanish

OTHER:

Rogue Retreats – 541-499-0880

529 N. Riverside Ave. Medford, OR

Rogue Retreats is a homeless shelter in Medford that provides shelter to those who have been homeless for a year or more.

Women and Children's Gospel Mission Shelter - 541-772-2931

534 N. Bartlett Road, Medford, OR 97501

This shelter offers services for 10 days at a time for up to 30 days. They provide shelter for only women and children and children must be with a parent. They offer showers to the community Monday-Friday from 10:30-noon.

Medford Gospel Mission Men's Shelter - 541-779-1597

125 West Jackson Street, Medford, OR 97501

This shelter allows 10 days in the shelter and 30 days out. They allow this sequence without limit. They also encourage self-sustainment and self-sufficiency. The Mission provides all three meals upon attending services, showers and a bed. The Mission kitchen is open 7 days a week to the public for dinner. Dinner is from 5 – 6:30 p.m. and requires no commitments.

Salvation Army Hope House – 541-773-7005

1065 Crews Rd. Medford, OR

The Salvation Army Hope House is located in Medford that can house approximately 70 people. In addition to housing, the shelter also offers job hunting skills and financial assistance. Individuals are allowed to stay for up to 2 years.

ACCESS Inc. Emergency Homeless Prevention Program - 541-779-6691

3630 Aviation Way Medford, OR

ACCESS provides over 200 affordable housing units for those at risk of homelessness or are already homeless. ACCESS also provides limited financial assistance to qualifying applicants.

Interfaith Care Community of Jackson County (ICC) (All Ages) – 541-779-8564

601 N Grape St., Medford, OR 97501

They provide living services to homeless and needy families including addresses for welfare and food stamps, showers, toiletries, diapers, job education, counseling, internet services, medical services, donation service, and bus tokens. The facility highly relies on community volunteers.

Home Run (Ages 16 to 21)

These intensive services provide emergency shelter for up to three months, individual and family counseling, resource development and after care support. Like Hearts With A Mission they strive to re-unite youth with their families or find them a safe environment.

National Runaway Hotline - 800-621-4000

Boys Town USA National Hotline - 800-448-3000

Proposed Timeline Elements

Steps	Task	Date	Deliverable	Linda's To Do list
1	Gather data and compile a Gaps Analysis	February/April 2014	Matrix of services vs. needs	
2	Brainstorming Agenda item at the H&HS meeting	February-14	Data presentation-brainstorm any other informational needs/gaps among commission members	
3	Draft a Recommendation for Council (and budget committee?)	March-14	Staff to prepare a recommendation based on discussion from commission members of what proposal will be presented to council.	
4	Bring to H&HS for review and approval	March 2014?	Brief review and approval of draft recommendation to council at the March Meeting if there is time.	
5	Present a recommendation to the council to work with the H&HS Commission to draft a strategic plan	April-14	Recommendation/Timeline	

Strategic Plan Timeline

1	H&HS agenda or subcommittee item: plan community outreach meeting, what will it look like, what do we want to learn?	May-14	Generate a list of invitees, draft an email-flyer, send it out to invitees. Feedback from community outreach meeting participants on; social service process, grant fund amounts, reporting requirements, grant fund uses, and priority needs for the community	Draft a list of 10 year's worth of Social Service Grantees and other Social Service provider contacts within the community
2	Hold a meeting to gain feedback from SS Grant recipients and Community Members at regular H&HS meeting time/date	June 26th 2014		Reserve the Community Center for this event
3	Draft an outline/preliminary document	July-14	Draft document	Compile draft document
4	Study Session with council/budget committee? to go over findings, review draft document and discuss priorities?	July-14	Find out if the priorities proposed by the SS grant recipients and community members are amenable to them and if they have anything that they would like to add.	
5	Revise document with suggestions from Council/budget committee, incorporate priorities suggested by Council	July/August 2014	Final version of the strategic plan	
6	H&HS comm review and recommendations of draft document	August-14		
7	Draft an ordinance to adopt the strategic plan for the use of Social Service Grant Funds	September-14		
8	Bring draft document and ordinance with recommendations from advisory commission to council for review and adoption	September/October 2014		
9	Complete revisions and bring forward for first reading/second reading?	September/October 2014		
10	Document is adopted-30 days later is enacted	November-14	Completed adopted Strategic Plan	

City of Ashland
Housing Commission
Student Fair Housing
Survey

June 26, 2013

Initial Report

Last Modified: 06/17/2013

1. Have you looked for or found housing in Ashland?

#	Answer	Response	%
1	Yes	201	86%
2	No	33	14%
	Total	234	100%

2. How do you identify?

#	Answer	Response	%
1	Male	64	32%
2	Female	136	68%
3	Other	0	0%
4	Prefer not to answer.	1	0%
	Total	201	100%

3. How old are you?

#	Answer	Response	%
1	15 - 20	61	30%
2	21 - 25	89	44%
3	26 - 30	21	10%
4	31 - 35	8	4%
5	36 - 40	5	2%
6	41+	17	8%
	Total	201	100%

**4. Do you believe you have been denied housing because you
are a student?**

#	Answer		Response	%
1	Yes	[REDACTED]	134	67%
2	No	[REDACTED]	67	33%
	Total		201	100%

5. Please explain.

Text Response

We were told many times that they didn't want to rent to students.

I quickly learned that a particular company in Ashland will allow students to apply and pay the application fee, and after receiving the fee, deny students housing.

It's hard to hear that I'm a student and trust that I won't trash the place. I understand, but also know that I'm not that kind of student, and there is no tangible proof to this effect.

There are a lot of ads for housing that say "no students"

In regards to houses and not apartments, students are generally not trusted to maintain a rental property.

Many rental agreements state "No Students" on craigslist or on rental company websites

They treat you normal.

Some rentals specifically say they will not accept students as tenants

Several landlords refused to consider the possibility of renting to me just because of my student status. They told me directly that they "do not rent to students." Current landlord says she only rarely rents to students, and avoids it if at all possible.

There are many postings on Craigslist that don't allow students. I have also been denied living in many Crane Property Management houses/apartments because I am a student and can't be "trusted" with certain properties.

Some agencies would not show to us because we are students.

Multiple places at reasonable prices won't allow students to live at their properties or even allow students to apply

There are multiple rental companies in Ashland that will not rent to someone if they are a student.

After asking if I was going to school, I have had multiple experienced where I have been denied housing in spite of meeting income and deposit requirements. I have made appointments with landlords to view apartments and been stood up and then have had phone calls left unanswered.

Some property management companies will not show certain properties to students. Specifically Commercial Property Management and Crane Property Management.

I have applied for some houses, and they replied with "We do not accept students"

Most renters stipulate they will not rent to students, even if they are over 25 have a job and a good rentee history.

Answered no; I have had no problems.

I have had a really good experience with rentals in Ashland. Property owners have been very accepting of my student status.

There are several houses and apartment complexes I looked at renting and it was either explicitly stated that students were not allowed or I was asked if I was a student then denied housing or never revived a call back or information about a housing situation. To live in the quite apartment complex I live in now I had to convince the landlord I didn't party and was

responsible.

Nicer places will not accept student applicants because they believe students are irresponsible and will not take care of the property. While this may be true for some, others of us have been independent adults for years and know how to be a good tenant. College students generally have a reputation for being bad tenants because they party so much, but this generalization does not take into account students who work multiple jobs and strive for academic success.

I informed two possible rentals that I was a student and they requested additional proof that I could afford the appt.

I had applications turned down with little to no reason supplied even though I was more than fit for housing financially and reference wise, and some apartment complexes and rental sites specifically say "NO students".

During the summer of 2010, my parents attempted to purchase a condo from a private seller. My parents wanted a place to stay during vacation, and a place for me to live while I went to school. The private seller was about to close the deal when he asked if I was planning on using the unit. I said yes. What transpired next was short of a full meltdown on behalf of the seller. He screamed and yelled at my parents for letting me occupy what could have been our new house. Despite the fact that I have cleanliness OCD, he would not take our money. He threatened us with false legal threats if I dare stay another second on his property. We knew better not to fight back even if he tried to physically assault us.

There have been many occasions where I have called on various rentals and it explicitly says on their listing that they do not rent to students, and I have even gone so far as to apply and pay the application fee to then be turned down because I am a student.

My credit rating spoke for itself, the issue of my being a student did not come up

I wasn't approved because of my monthly income. Quarterly financial aid was not considered.

Some will not even consider talking to me because I mentioned I was a student.

N/A

In the past, I applied for multiple rentals in Ashland (near campus) and was directly told that I was not going to be considered because I was a student. My age (32 at the time) was not even considered. Often, rental ads actually SAY "No Students." Landlords justify this because they have suffered heavy property damage from irresponsible student renters in the past.

I mentioned I was a student and people instantly turned me down.

Lots of places when I would make an appointment to view the house said they didn't want students because they aren't trustworthy and ruin the homes. Also, many ads on Craigslist specifically say "no students please".

When working with certain real estate firms, they were very difficult to get ahold of, and some of them pretty much said "this location doesn't rent to students".

Sources of income tend to be a bit difficult while a student...

The landlord said several times that she didn't think students could afford to live in the place that was for rent, even though I had shown proof that I could afford to live there.

Last year when I was searching for housing, I would be told that certain properties were not available to students for rent simply because I was one. Often times when property management companies saw/heard that I was a student they would become more rude and wouldn't want to

work with me anymore. The only place that I was accepted and even given a chance was at the Ashlander Apartments. Their management even encourages certain payment options if you are a student and are very understanding. Otherwise, I've felt totally singled-out as a student looking for housing, like wherever I go, I am expected to party and make trouble.

I got the first apartment I went for. However, affordable options for students are very limited. I have been told that I seem like the ideal tenant and I have great references but they are unsure if they would like to rent to me because I am in college and they don't want a bunch of rowdy students in their house

just stereotyped for the fact that I am a student

many places I have called/mailed have been polite until they discover I am a student and suddenly the offer no longer stands. Odd.

I was told I was unable to rent 2 or 3 houses simply because of my status as a student.

There were no problems with my being a student.

Told that they did not rent to students.

They said don't want students living in heir house

I have filled out applications for places in Ashland that I should have qualified for, who then didn't call me back or reply, and I believe that this was because I am a student and was not viewed as dependable enough because of it.

As of right now me and my boyfriend are looking for housing. I have applied to couple places and received an email back stating they are not renting to students. This has happened more than once and makes it extremely hard to find affordable housing in Ashland. I feel that yes some college students are messy, but they shouldn't profile me because of other students they have rented to.

I have been straight up told by rental companies and potential land lords that they are not renting to students

The housing I was looking to rent stated "no students" in its ad.

I applied to The Ashlanders' apartment complex and was accepted there.

I have been flat out hung up on because of my student status, very few landlords are happy to rent to students and it wasn't until I had a child that it became somewhat easier to find a place to live.

i dont party but its assumed i do and that im wreckless

Several landlords/ realty places told me straight up that they don't rent to students. Other realty business never responded to my inquiries in incidences in which I claimed right away I was a student.

Landlords seem to be less willing to approve housing for students without jobs, even when they have aid or money through family to pay for expenses.

I've never been denied housing, but certain properties that are advertised for rent in Ashland have a no-student policy. I've seen some through Siskiyou Property Mgmt and CPM property management.

When moving to town in March 2013, a significant portion of rentals simply did not accept applications from students, lessening our options.

many houses for rent have told me that they do not rent to students

They stated they do not rent to students

Every house that was applied to, even if we were first in line, we were denied. We were a group of 20 year old males and all had a renters history with no problems from apartments and all had good co signers. Many houses we applied to openly said they wouldn't want us to live there because they think we would party which was just stereotyping and being prejudiced. It is unfair and should be illegal to refuse to rent to students just because they are male students around the age of 20

when looking for houses to rent on craigslist, some ads said "no students" or "students need not apply"

When looking for housing, I have been denied because I was a student. They did not offer much reasoning, except that they assumed that I would party and not take care of the place, which is totally the opposite of the person I am. They were also hesitant because of my age. I mostly experienced this with private renters.

many places dont want students there

I have been denied for more than 10 homes over a period of 4 months because I'm a student, even though I'm a Junior with great rental references and credit history. BS applied for housing, but have been told "NO STUDENTS"

a group of 4 people (myself included) toured a house for rent and were told that the owner didn't want students living in the house. Only 2 of us were students and our ages were 21,22,23, and 24. All of us had good rental history and are respectful tenants.

I have called to ask for more information about housing adds on craigslist, and time after time when the fact that I am a student comes up the landlord no longer wants to talk with me. They say that they are not accepting student renters. I have even been spoken too as if I am not even another human. People have been quite disrespectful at times.

I have been told by several private landlords and one property manager that students were not accepted.

Listings specifically tell students not to apply or that the houses/ apartments are not available to students.

Owners did not want to rent to college students

A homeowner was trying to find new tenants for her house in Ashland but when I called she said she wouldn't allow students to live there because "she had done that before and it hadn't turned out well." But we are not all the same!

I never had a problem finding housing due to the fact that I was a student.

No one ever said you can't rent because I am a student.

I believe I have been receiving housing without discrimination

Me and my roommate (also a student at SOU) applied and were first on the list for a house in Ashland that was very close to campus, however the landlord called to tell us a week after we applied that we could not have the house only because we were students. They didn't even ask for any other information from us. This has happened several times since I have moved to Ashland. Many landlords and housing companies don't even meet with us or ask any question besides if we're a student or not.

They wanted me to have a full time job, and that was against my families wishes to work while in school.

Many places take students as a last resort unless they are already rundown and in sub-par living condition.

In several instances, I have experienced a bias that has caused landlords to look more critically at me and my situation when it came to renting from them. Because I am young, a 19 year old sophomore, and a student, people tend to judge that you will not be a trustworthy or reliable tenant. This fact is not true whatsoever. I do my best to complete all of my coursework as a full-time student as well as hold down a part-time job and I have parental support as well. I have never caused any problems at the apartment in which I now live, and always get my rent in on time. I behave exactly the opposite of how many landlords assume that people my age do. It is unfair that my opportunities are limited simply because I am younger than other renters, and a student.

I have been told that several rental properties I was interested in do not accept students.

I live with my parents and they have not denied me housing.

because i am a student i should live for the dorm during the adapting time

Many of the apartments I looked at didn't want to rent to students at all. Some just didn't call back if even if they apartments were still listed. If they were to make an exception they wanted proof of outside income aside from school funding. They also would want high deposits or other hoops to be jumped through because you were a student.

Went house hunting. Contacted several landlords. Was denied housing due to being a student or suspected of being a student.

I don't believe that I have been denied but I believe that they have made it harder to get.

Renters simply deny student renters

I haven't yet been denied housing, but that is because I have rented before; But when I wanted to get an apartment, since I was a first time renter/student they tacked on extra fees and a higher deposit. It is almost impossible to find affordable, reliable, and decent housing for students--or people in general--in Ashland! I currently rent a two bedroom with my roommate for over 900 bucks, which I would have been fine with IF the owners would actually take care of the properties (there is mold growing in my window, there are ants, there is no air conditioner)--at this price I would have at least expected the apartment to be nice and have no issues as well as air conditioning. The previous apartment complex I rented from in Talent was extremely nice--the apartments were well kept, maintenance calls were acted upon in a reasonable time, there was built in air conditioning--all for only 650 a month. Let's just say that there is a definite need for affordable housing near the SOU campus with great amenities and allows pets (with a pet deposit and NOT a monthly fee).

I feel fortunate to live in family housing without family housing I find Ashland very prohibitive in regards to the cost of average rent rates. I pay 695.00 per month for a two bedroom one bath basement apartment and just one street over a two bedroom one bath apartment was advertised as 895.00 per month. I find Ashland expensive for people who do not qualify for family housing. If I did not qualify for family housing, I would have had to seriously reconsider the college I went to.

It's hard to quantify, but when there is no other reason to be turned down for housing, it makes me wonder.

Mostly when I called on an alone apartment, landlords will first asked I am a student, and once i say yes, they instantly tell me a list of reasons why I cannot apply. This situation is extremely frustrating as aim a mature adult who knows how to be a proper tenant.

I went to a particular apartment complex (I don't remember which) and at the front office as I was looking for the rental rates they told me "Don't bother, we don't rent to college students."

Saw in Craigslist that students need not apply

I have been told by prospective landlords that they don't want to chance having "noisy tenets who may disrupt the neighbors" and, despite the fact that I have had the same well paying job for 7 years I feel that I have had my financial reliability unjustly scrutinized by potential landlords as well. I even had one gentleman who asked me to put together a full personal monthly budget (including food, gas, rent, bills, and personal spending money) to show him! I'm 26 years old and have been living on my own for 11 years, I'm fairly confident that as a grown woman I can understand, predict, and plan for my expenses!

I don't think I've ever had an application denied on the grounds that I am a student (at least not outright), but I have had applications denied on the ground that I haven't had any previous history of renting an apartment and therefore no previous landlords who could be referenced.

The landlord told us that we were not chosen because we were young people/ students

Called a women about renting a house and while explaining the situation as soon as I said student she interrupted me and shot me down.

The specifically told me, "I don't rent to students." This information was not disclosed until after I had paid them an application fee of course.

I have looked at several houses and apartments. Because I am a student I was denied (the landlords assumed it would be loud and dirty)

I feel like a good portion of renters in Ashland, simply wont rent out their houses to students; which is a little ridiculous seeing that Ashland is a college town. Of course I understand the fact that renters dont want people to party or whatever in the house, but we're college kids, that's going to happen. It's overall been a struggle to find a house to rent because of renters or companies not renting to students or roommate type situations.

Applying as a couple for a privately owned residence, and landlord claimed to accept students but later "corrected" himself and denied our application. Reason: decided not to accept a student couple, "just in case" we "broke up" implying that because we were young college students we would cause issues at the inevitable end of our relationship. (still together.)

Denied outright.

Although we were the first applicants my roommate and I were not chosen because of a belief that students are loud and messy.

I have been looking in Ashland for an apartment, but I have not actually applied yet. I have known people who the standards are higher for students, as is the deposit when they actually got a house.

I have been specifically told that multiple houses weren't "student friendly" or that they wouldn't rent to students whatsoever

6. Have you ever experienced discrimination in your housing opportunities because you are a student?

#	Answer		Response	%
1	Yes		147	73%
2	No		54	27%
	Total		201	100%

7. Please explain.

Text Response

They didn't want to rent to students

I have had landlords tell me they will not provide housing because I am a young student.

There have been multiple occasions where property management companies have said that properties are not open for students to apply to.

my landlady checks on me all the time -- more often than she should, and she has implemented ridiculous rules that I'm sure she's only done because there are four students living in my home. What she doesn't see is we are all seniors, 24-26 years old, and responsible humans.

Many people do not reply to emails if you explicitly say you are a student looking for housing

Never see them to get discriminated

Similar to previous answer. I am not allowed to live certain places because I am a student. Therefore, many times, I am denied rental properties and have very limited options.

We had to pay an extra deposit on our apartment because we are students and therefore "risky tenants". They had no knowledge of our personal habits or tenant history.

Too hard to find affordable housing for my family of 5, with animals.

They don't allow students to even apply

There are multiple rental companies in Ashland that will not rent to someone if they are a student.

Please see previous comment.

Commercial Property Management charged us an extra \$400 in our security deposit. They did not state why they charged us extra but my roommates and I are certain that it is because the previous tenants of our apartment trashed the unit. We had to pay more because we are students.

Ads say no students.

They asked if I was a student, and denied me the right to apply for that house.

Same as my previous explanation; Many renters will flat out say no students.

Answered no; have had no problems.

no issues

Some applications or landlords just say no students allowed and I couldn't even apply. Also when they find out I am a student some landlords are less interested in housing me and I don't get the place.

As I stated before, landlords who own nicer places rarely rent to students in my experience. This leaves people like myself with very few options. My current apartment has a mold problem caused by a previous tenant, and my partner and I were told that it would not be taken care of because we did not pay a high enough amount in rent.

Same answer as before. A handful of rental sites and apartments said specifically on their applications "NO students".

As stated before, every encounter with renters had turned verbally abusive against me. Even

though my parent view the property "for themselves," the renters did not want to proceed because I am a student.

This is the same answer as the last question.

as explained prior, the issue of my being a student did not have an effect on my housing search Ads on Craigslist specifically denying students. Denied applications for no other reason

N/A

Landlords in Ashland will often add "No Students" in the ads for their rentals or on the application itself.

The same as before.

Again?

Most housing posts will say that they do not rent to students, and my search for housing becomes very small and impossible.

Same as last question.

Once I got the apartment I was left alone but I was warned about partying and having people stay over as if they just assumed that I am just a BIG partier

Many advertisements online specify no students. This is a college town and students are a legitimate source of income so it is increasingly difficult to find housing.

I have not be discriminated in terms of housing for being a student.

Told they do not rent to students.

They said they dot like students living in. Their house

I think that some rental agencies in Ashland have refused to consider renting to myself and my roommate because of the fact that we are students.

When recently applying for housing in Ashland with my girlfriend, we received email responses stating that due to the fact we are students, they will not accept our applications.

The housing I was looking to rent stated "no students" in its ad.

Is this the same question?

see prior statement

Properties that fell in my price range that I liked had "No students" in the description.

Same

I'm not sure if it is because I am young or because I am a student or perhaps both, but my landlord has been pretty terrible as a landlord in an apartment complex where all but one of the tenants are students. I actually looked up my renter's rights at one point and realized she hadn't followed all of them, and should have done more but that seemed like a lot of work at the time. I think lots of people in real estate realize that students are often uninformed and are therefore easy to take advantage of.

it's always a qualifying question

I am currently (June 4th) unable to find a new house that I need to find by the end of the month (owners moving back into my current house), all because I want to further my education. BS

Some apts/houses feel students aren't responsible, and think they all party. Which is largely true

for some, but not all of us! Some of us just like quiet places, that we can decorate cute. Also their is a landlord I have encountered in Ashland who loves students, but takes advantage of them living there (apt falls apart and puts fault on student when in lease student is not liable) Most ads for available housing specify "no students please".

I have been very close to signing a lease on a house, and the realestate company kept informing me that they were just waiting a little longer, and when i called back again they told me the house was no longer available. They signed the lease with another tenant right from underneath me.

I have been told by several private landlords and one property manager that students were not accepted.

Listings specifically tell you not to apply if you are a student or if you inquire when it doesn't say no students & you explain your situation then the landlords respond something along the lines of "we would prefer not to rent to someone of your situation".

Owners didn't want college students

Already did....

Some apartments want year around tenants while the school year is only 9 months.

No problems at all with selecting housing in Ashland

My roommate and I were the first on a waiting list for a townhouse in Ashland and we had even begun filling out paperwork, when the landlord called us and said that we were no longer first on the list because we were students and they wanted to give priorities to non-students on these town homes.

Harsher on me about fees and complaints.

I applied to a house directly above campus and was denied because I am a student

I have been told "Sorry no students" when inquiring about a property.

I have not been discriminated against due to my student status.

no

same as the previous explanation. i was unable to get several housing options from public offers due to my student status.

People will often be patronizing and ask for higher deposits when they find out you are young or a student.

A couple rental agencies have been rude when talking to students as if all of them are the same
Again, family housing has been a great safety net.

I'm pretty sure I have, but again, it's hard to quantify.

Landlords believe that all students do is party and cause problems. Asking if I am a student is usually the first question out of their mouths.

As before, I was told not to even bother applying because I'm a college student.

Saw on Craigslist that for some places students need not apply

I have a phenomenal rental history, yet I have had my rental application inexplicably refused a few times (and always from an individual who has treated me differently once he or she was told I am a student, or has even mentioned my student status as a reason I wasn't the "right fit"

for a rental).

While searching for an apartment after my first year at the school, I encountered a situation where I was discouraged from applying to an apartment because I was a student. I wasn't simply told that the community wasn't fond of students, but I was informed that they normally don't accept students and that I shouldn't expect to get the apartment.

People don't want to rent to students.

When looking at a property they would first try to identify us as family or married, when it was expressed that they were not they lost interest, claimed they wanted "long term" renters.

See previous question

Ads for affordable places stating NO STUDENTS ALLOWED

A lot of the renters say they dont rent to students or roommate type situations

Applying as a couple for a privately owned residence, and landlord claimed to accept students but later "corrected" himself and denied our application. Reason: decided not to accept a student couple, "just in case" we "broke up" implying that because we were young college students we would cause issues at the inevitable end of our relationship. (still together.)

Denied rentals, would not show property.

they wanted a stable professional or something

there are many places that do not rent to students for various reasons

I haven't actually tried to rent a house in Ashland, but as I said, I know people who have been looked down at, had deposit raised, and more inspections than usual because they are students.

People wouldn't even show the house because I was a student.

isn't this basically the same question as before?

Ageism

What I said earlier.

Wouldn't rent to me because I was a student at SOU.

There are many listings for homes for rent that don't allow students to apply. I've been searching for a house to rent, and this restriction really limits me.

I have been turned away as soon as I answered yes to being a college student.

I have been unable to apply to rent at multiple locations because of my status as a student

Interviews for apartments and houses have been ended or have halted entirely after I inform the person that I am a SOU student.

I found an ok landlord. He is cheap and if we ask about a problem he tells us not to be picky because we are college students. But otherwise... no.

I lied about my age and status as a student to rent a room in an off-campus housing unit. I would not have been able to get in if I had not, but once the landlord got to know me and then found out my age, it was fine.

I have been told several times by landlords and owners of apartments that they were sorry but they did not rent to students.

same as before.

Again, I was told many times that I could not rent properties due to being a student. The people would not even give me a chance to explain my situation.

I was told that I couldn't take care of the place and that prior students had wrecked the property before so they tend to want to rent to other people instead. I explained a lot in the previous answer. Basically, if there was a way I could've avoided telling renters I was a student, it would have benefited me.

No students allowed in all affordable housing

people are unwilling to show places when you tell them you are a student so I leave that out. They do not need to know what my education level is

Some do not let students apply

Students are not rented to.

I was denied housing over 15 times due to my student status before I finally found a semi-affordable place that was receptive of students

8. Do you believe you have been asked to pay a higher deposit fee to rent housing in Ashland because you are a student?

#	Answer		Response	%
1	Yes	[REDACTED]	83	41%
2	No	[REDACTED]	118	59%
	Total		201	100%

9. Please explain.

Text Response

In my current apartment I pay the same amount as other tenants.
Because I have lived on campus I have no rental history therefore I was charged a larger deposit.
she told me specifically, "because you're students, your deposit is larger."
I wish it was more affordable
I wouldn't know the difference
the fees that accompany a "low rent" residence are easily double those of a house/apartment
that is marketed to non-students.
Higher "pre" cleaning fee costs.
The year we had to pay an extra \$400 because they believed we were risky tenants.
I don't think I have been asked to pay a higher deposit because I was a student.
There should be a "I don't know" option for this question. With individual landlords who do not
have posted policies, it is very difficult to know if you are being charged the normal rate.
Commercial Property Management charged us an extra \$400 for our security deposit. They did
not specify why but my roommates and I are certain that it is because we are students.
Some places say they charge more for students, and I am sure they do. I personally have not
applied to those places.
Answered no; have had no problems.
Maybe. A couple of the deposits were designed because of problems with previous student
tenants.
I had to put an extra 100\$ down
The security deposit appeared to be the same for everyone in my complex.
Deposit fees are very high in Ashland, as are rentals, but I do believe that they are hiked up even
higher for students because they assume all students are crazy party animals who destroy
everything they touch.
The deposit terms changed from \$800 to \$1000 conveniently the day before I signed the papers.
There are outrageous security deposits in Ashland that I have never in my life seen before, until I
have tried to rent a home as a college student and my family is in the real estate business. It's
absurd. They assume you are going to trash the place.
I am an adult with a stellar credit rating, this was not an issue for me.
N/A
The Ashlander apartments told me straight-out that SOU students pay an additional amount for
deposit.
As a student, they asked me for a higher deposit.
I feel like landlords give more leeway with families for amount of deposit, but as a student they
ask for everything, plus 1st and last rent sometimes, making it almost impossible to find
affordable housing.

In our apartment application process, because we were students and obviously younger, they asked for \$200 addition to the security deposit.

One company mentioned that they would ask me to pay a higher housing fee. I ended up not renting from them because of this.

I know for a fact I have. The apartment complex I live at has younger people (unless they already have great credit) pay a higher deposit.

In the one home that I thought I found the deposit was in my price range but after talking with them they raised it for some unknown reason and I could no longer afford it, hence I was unable to move in

Fear of partying and damage to party stereotype because I am a student

Charged more than seemed reasonable.

I couldn't find a suitable rental in Ashland at the time that I was looking, and so moved to Talent instead, so I never had the chance to get to the deposit.

After being accepted as tenants for housing in Ashland we were told we would have a higher safety deposit than advertised due to the fact we are students

The rent price and security deposit we paid was the same as was stated in the ad.

My deposit was the same as everyone else and when I moved out, I got 100% back.

Ashland is the worst place in the country to find off campus housing as a student.

I don't believe so, though I guess I have nothing to compare it to

N/a

I think lots of landlords are weary of students and give out higher deposits since it's more likely (in their minds) that we'll be partying a lot and ruin things.

The deposit DOUBLED on the house because we were college aged males

I do not think so

In housing that isn't typical apartments, higher assuming won't keep apt nice

Aside from not being allowed to apply for some great housing opportunities, the places I have rented from don't seem like they raise the deposit for students. (Of course I've only rented at places that seem geared towards students)

I have not even been able to find someone to lease a house to me yet.

The deposit was always clearly defined before any talk of me being a student.

I would understand this higher rate of paying a deposit fee because students tend to damage the housing/apartments because these housing units are only used for a short amount of time, thus resulting in a higher rate of damaging the units and causing deposit fees to skyrocket.

I have never paid a deposit fee as I live with my parents.

because student does not have much money

I haven't paid the higher deposits because I found someplace else to live but in conversations with landlords it was clear that as a student I was likely to be a problem so a higher deposit was necessary.

No.

I am not sure if I pay more than others, so I wouldn't really know

The amount of rent I pay is crazy -- granted I live near campus, but the amount I pay just for proximity, and the dog deposit doesn't justify a large chunk of what I pay every month OR the deposit I put down initially. I'd have never gotten the place if my parents hadn't helped.

Found a place in ashland that has been very good

I had a landlord tell me that since I wasn't a "right fit" for their rental, I had the option of paying an extra \$500 deposit as "insurance" that I was serious about being the ideal renter. That's when I started looking for a house in Talent instead.

I don't think I've ever heard anyone say they had to pay a smaller deposit than I have, but then again, I don't know many non-student renters in the area.

pretty self explanatory.

Just got a huge raise in my deposit because we're young students with little to no time to build credit

Last landlord asked us to pay an extra fifty dollars. (Still haven't gotten our deposit back, by the way, after two months. I don't think he's afraid of us, because we are just students. We are looking into taking legal action against him.)

Landlords think student will do more damage and not stay long.

Nothing to really explain, I have been asked to pay higher deposit, which deterred me from renting.

Ashland is expensive, get over it.

...

I pay \$350 for my room but had an \$800 dollar deposit. From my past experiences with deposits, this seems excessive.

Higher deposit than normal

Was raised from the advertised deposit.

What was advertised didn't make sense when all the paperwork was complete.

When I went to sign papers they told me they made a mistake and the deposit is actually higher... Their excuse was they were going off of last years figures that haven't been updated yet.

I've been asked to pay deposits in excess of one month's rent. A rather unusual practice

There is a fee for "Late night entry" in some of the apartment complexes. If you enter late at night they tack a fee on your rent.

I was asked to pay a fee higher than was advertised, and this was mentioned after my landlord found out I was a student.

they just deny u.

Through one renter I was told that because student loans might not cover everything it made them uneasy, so they gave me a higher deposit to make up for that. They later talked on and on about how the property was probably going to get wrecked like the other times they rented out to students.

I have poor credit but it does seem like most apartments in Ashland charge the full months rent

for a deposit and then some nomatter your credit score.

The original quote was a specific price but when they found out we were students they said they needed to charge more

I leave in Talent because I could not find an apartment in Ashland. But I do believe my security deposit was higher because I am a student.

I feel the rent and the deposit fee both are higher due to my student status, as my non-student neighbors pay much less than me

I had to pay a pretty high deposit for my apartment. In addition, we were told that because the students living in our appt before us were messy and not respectful of the property in terms of taking care of it, that we were also held accountable so we were given a huge list of things we can/can't do because of the previous student tennants

One house i looked at said that they would consider renting them home to my roommates and if we would pay a 1000 dollar deposit instead of 500, because they felt like students would ruin the home, which we would not have.

I have chose not to rent in Ashland because rent is too high.

The deposit we paid for the current house seemed normal.

Everyone in these apartments, regardless of age, sex, or income, pays the same deposit.

students tend to have limited time and resources, and tend to be more transient and sublet without permission

Absolutely true I paid a 1500\$ deposite for a place that a friend had paid \$500 for

They think that because we are students we can't be responsible adults, therefore the deposit and fees are higher.

Special circumstances like pets and attending school can be negated with good ol non refundable debt.

10. A protected class is protected under city ordinances and state law from being discriminated against. Would you support an initiative to make students a protected class in Ashland?

#	Answer	Response	%
1	Yes	182	91%
2	No	19	9%
	Total	201	100%

BRIEF OVERVIEW OF THE 2010-2014 CONSOLIDATED PLAN FOR THE USE OF CDBG FUNDS

Housing and Human Services Commission
February 27, 2014

History and Background

The City of Ashland receives approximately \$200,000 a year in CDBG funds from the U.S. Department of Housing and Urban Development (HUD) for projects benefiting low- and moderate-income residents. As a condition of receiving these federal funds, HUD requires the City to maintain a five-year "Consolidated Plan" which assesses and prioritizes the housing and homeless needs in Ashland. The CDBG Consolidated Plan also contains "spending priorities" which determine the types of projects for which the funds may be used. The City is required to update the Consolidated Plan every five years in order to continue receiving CDBG funds. The City's first Consolidated Plan covered 1995-1999, and was adopted in June 1995.

National Objectives

All CDBG funded projects except for program administration and planning activities, must meet one of three HUD defined National Objectives;

- Benefit to low- and moderate-income (LMI) persons;
 - Requires that the recipients expend 70% of their CDBG funds to meet LMI national objective.
- Aid in the prevention or elimination of slums or blight; and
 - Prevent or eliminate slums and blight on an area basis;
 - Prevent or eliminate slum and blight on a spot basis; or
 - Be in an urban renewal area
- Meet a need having a particular urgency (often referred to as urgent need).
 - Use of the urgent need national object category is designed only for activities that alleviate emergency conditions.

What is the Consolidated Plan?

The City of Ashland 2010-2014 Consolidated Plan is a five-year strategic plan to provide an outline of action for the community as it works toward meeting the housing and community development needs of its low- and moderate-income households. The plan's development includes a profile of the community and its economy, an assessment of housing and community development needs, and the development of long-range strategies to meet those needs.

Why do we have one?

- The City of Ashland is an entitlement jurisdiction, receiving an annual allocation of Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). As a recipient of CDBG funds, **the City is required** to prepare a five-year strategic plan that identifies housing and community needs, prioritizes these needs, identifies resources to address needs, and establishes annual goals and objectives to meet the identified needs. This five year plan is known as the Consolidated Plan. **The consolidated plan serves the following functions:**
 - A planning document for the jurisdiction, which builds on a participatory process among citizens, organizations, businesses, and other stakeholders;
 - A submission for federal funds under HUD's formula grant programs for jurisdictions;
 - A strategy to be followed in carrying out HUD programs; and
 - A management tool for assessing performance and tracking results.



- The purpose of the Consolidated Plan is to outline a strategy for **the City to follow in using CDBG funding to achieve the goal of the CDBG program;**
- ***“to develop viable urban communities by providing decent housing and a suitable living environment and expanding economic opportunities principally for low- and moderate-income persons.”***

The Primary Objectives of the 2010-2014 Consolidated Plan

- **Affordable and Workforce Housing:** The creation, preservation and maintenance of Housing which is affordable to extremely low-, low-, and moderate-income individuals and families.
- **Homeless, At-Risk and Special Needs Populations:** The creation of or support for new and existing emergency and support services to homeless, at risk, and special needs populations that foster self-sufficiency and economic independence.
- **Economic and Community Development:** The creation and support for an environment that fosters economic opportunity for extremely low-, low, and moderate-income residents.

Identified Priorities

The “spending priorities” are very similar to those included in previous plans. A focus group comprised of Staff, non-profit representatives, and members of the Ashland Housing Commission met to discuss and identify priority needs within the community and suggest potential uses for CDBG funds to address these needs. At this meeting the general consensus was that the goals identified in previous Consolidated Plans were still relevant; namely **affordable housing preservation and development, homelessness and emergency services for prevention and life skills training.**

Goals and Outcomes

Goals	2005-2009 numeric goal	2005-2009 achieved	2010-2014 numeric goal
Assistance to homeless and at risk populations	2500	414	750 people
Transitional and supportive housing for special needs and extremely low-income housing	15	12	14 people
Group homes or supportive housing for elderly or special needs	15	12	1 unit
Acquisition and construction of affordable rental housing	5	0	10 units
Acquisition and construction of affordable housing by private developers	10	21	10 units
Down Payment Assistance	15	0 (activity cancelled due to lack of applicants)	N/A
Acquisition and construction of affordable rental and housing with long term affordability (preservation units)	50	0	50 units

Goals and Outcomes Continued

Goals	2005-2009 numeric goal	2005-2009 achieved	2010-2014 numeric goal
Acquisition and development of long term affordable ownership housing	15	17	14 units
Rehabilitation of affordable rental and ownership units	3	5	3 units
Rehabilitation of long term affordable units (preservation units)	2	2	40 units
Improved public infrastructure serving low - moderate income persons (# of households benefiting from new or enhanced city sidewalks)	100	75	100 households
Construct new sidewalks in qualified census tracts (linear feet of new or improved sidewalk-# taken from Public Works Capital Improvement Plan)	600	600	10,000 linear feet of sidewalk
Installation of wheelchair ramps (# taken from Public Works Capital Improvement Plan)	10	5	5 new or improved ramps

Goals and Outcomes Table 2012

Specific Objective	Source of Funds	Year	Performance Indicators	Expected Number	Actual Number CDBG Other
Provide assistance to non-profit organizations that assist the homeless and those at risk of becoming homeless, provide transition assistance to the homeless and help prevent homelessness. (*These goals are established for the Medford-Ashland & Jackson County Continuum of Care region.)	CDBG General Fund Private	2010 2011 2012 2013 2014	Number of homeless, or households at risk that have received services to improve health, safety, provide counseling, or improve conditions and assistance to homeless populations that enable them to be self sufficient.	150 Individuals per year*	400 / 0 714 / 0 844
			Multi-Year Goal	750	1858
Encourage development of transitional and supportive housing for extremely low and low-income special needs populations.	CDBG General Fund Private	2010 2011 2012 2013 2014	Number of individuals with special needs that have received services designed to improve health safety, general welfare, and self reliance.	5 3 2 2 2	0 0 25
			Multi-Year Goal	14	25

Goals and Outcomes Table 2012

Specific Objective	Source of Funds	Year	Performance Indicators	Expected Number	Actual Number CDBG Other
Provide assistance to non-profit organizations that provide support services for extremely low and low-income special needs populations.	CDBG General Fund Private	2010 2011 2012 2013 2014	Number of group homes or other supportive housing developed for the elderly, individuals with special needs.	0 0 1 0 0	0 0 0
			Multi-Year Goal	1	0
Encourage the acquisition and construction of affordable rental housing.	CDBG General Fund Private	2010 2011 2012 2013 2014	Number of new rental units affordable to, and occupied by, lower-income households	2 2 2 2 2	2 / 0 0 / 0 0 / 0
			Multi-Year Goal	10	2
Encourage the acquisition and construction of affordable housing by private developers.	CDBG General Fund Private	2010 2011 2012 2013 2014	Number of new for purchase housing units created by private developers that are affordable to, and occupied by lower-income households.	2 2 2 2 2	0 / 0 0 / 0 0 / 0
			Multi-Year Goal	10	0

Goals and Outcomes Table 2012

Specific Objective	Source of Funds	Year	Performance Indicators	Expected Number	Actual Number CDBG Other
Support the acquisition and development of affordable rental housing units through a sustainable program, which retains the units as affordable in perpetuity, such as a land trust.	CDBG General Fund Private Federal	2010 2011 2012 2013 2014	Number of existing or new housing units that have been secured as affordable through deed restrictions recorded on the property	5 5 5 5 5	2 / 0 0 / 0 0 / 0
			Multi-Year Goal	25	2
Support Acquisition and development of affordable ownership housing units through a sustainable program which retains the units as affordable in perpetuity, such as a land trust	CDBG	2010 2011 2012 2013 2014	Number of existing or new housing units that have been secured as affordable through deed restrictions recorded on the property	4 2 5 2 1	0 / 7 0 / 8 0 / 0
			Multi-Year Goal	14	15

Goals and Outcomes Table 2012

Specific Objective	Source of Funds	Year	Performance Indicators	Expected Number	Actual Number CDBG Other
Retain existing affordable housing, rental and ownership, by supporting rehabilitation programs which recapture the rehabilitation costs for further use in .	CDBG General Fund State Federal Private Fund	2010 2011 2012 2013 2014	Number of housing units occupied by low income households that have been rehabilitated	1 1 1 0 0	3 3 3
			Multi-Year Goal	3	9
Retain existing affordable housing, rental and ownership, by supporting rehabilitation programs using a sustainable program which retains the units as affordable in perpetuity.	CDBG General Fund	2010 2011 2012 2013 2014	Number of existing housing units that have been rehabilitated and retained as affordable through deed restrictions recorded on the property.	10 10 5 5	0/0 0/0 0/0
			Multi-Year Goal	40	0

Goals and Outcomes Table 2012

Specific Objective	Source of Funds	Year	Performance Indicators	Expected Number	Actual Number CDBG Other
Accessibility-Availability of improved public infrastructure serving low-moderate income persons	CDBG General Fund	2010 2011 2012 2013 2014	Number of households benefiting from new or enhanced city sidewalks.	20 20 20 20 20	60 <i>/1171</i> 285
			Multi-Year Goal	100	1230
Construct new sidewalks on existing streets in extremely low-, low- and moderate income neighborhoods.		2010 2011 2012 2013 2014	Linear feet of sidewalk completed in qualified low-income Census block groups.	2,000 2,000 2,000 2,000 2,000	0/ 2065 0/0 0/255
			Multi-Year Goal	10,000	2,315
Install Wheel chair ramps in existing sidewalks.		2010 2011 2012 2013 2014	Number of wheel chair ramps installed in existing sidewalks.	1 1 1 1 1	1/ 23 0/0 0/0
			Multi-Year Goal	5	24

Housing Goals

- Goal 1:** To increase the supply of affordable rental housing for extremely low-, low- and moderate-income families. Where possible, give funding priority to those projects that will provide benefits to residents with the lowest incomes.
- 1.1 Encourage the acquisition, preservation and construction of affordable rental housing (B).
 - 1.2 Support the acquisition, preservation and development of affordable rental housing units through a sustainable program, which retains the units as affordable in perpetuity, such as a land trust (A).
 - 1.3 Support providers of public housing (C).
- Goal 2:** To increase the homeownership opportunities for extremely low-, low- and moderate-income households. Where possible, give funding priority to those projects that will provide benefits to residents with the lowest incomes.
- 2.1 Encourage the acquisition and construction of affordable housing by private developers (B).
 - 2.2 Support acquisition and development of affordable ownership housing units through a sustainable program, which retains the units as affordable in perpetuity, such as a land trust (A).
 - 2.3 Support home ownership through down payment and home ownership assistance (B).
- Goal 3:** To maintain the existing affordable housing supply. Where possible, give funding priority to those projects that will provide benefits to residents with the lowest incomes. Also, give funding priority to those programs which retain the units as affordable in perpetuity, or recapture the rehabilitation costs for further use in Ashland.
- 3.1 Retain existing affordable housing, rental and ownership, by supporting rehabilitation programs, which recapture the rehabilitation costs for further use in Ashland (B).
 - 3.2 Retain existing affordable housing, rental and ownership, by supporting rehabilitation programs using a sustainable program, which retains the units as affordable in perpetuity (B).

Barriers to Affordable Housing and Institutional Structure and Coordination

Goal 4: Remain aware of the barriers to affordable housing in Ashland, and where it is within the City's ability; take steps to overcome such barriers.

- 4.1 Consider the potential impacts on housing affordability prior to enacting changes to requirements for residential development in the Ashland Land Use Ordinance (A).
- 4.2 Continue to reduce barriers to affordability forwarding Ashland Land Use Ordinance amendments to the City Council for consideration that promote the development or retention of affordable and workforce housing. (A)

Goal 5: To provide institutional structure and intergovernmental cooperation.

- 5.1 Continue to provide staff support to the City of Ashland Housing Commission (A).
- 5.2 Continue to work with the City of Medford, Jackson County and other jurisdictions to work on Housing affordability, Fair Housing, and homelessness on a regional, as well as local, basis. (A)
- 5.3 Continue participation in the Jackson County Continuum of Care Consortium and the Jackson County Housing Coalition.(A)

Homeless Goals

Goal 6: Support services for homelessness prevention and transition. Where possible, give funding priority to services that are part of a comprehensive approach that improves the living conditions of clients. Safety net services, or services that meet basic needs shall only be funded with CDBG dollars if it can be demonstrated that clients receiving those benefits are part of a program that will eventually help them obtain self-sufficiency.

- 6.1 Provide assistance to non-profit organizations that assist the homeless and those at risk of homelessness, provide transition assistance to the homeless, and help prevent homelessness (A).
- 6.2 Strengthen the capacity of the Jackson County Continuum of Care to plan activities reducing homelessness in the community. (B)
- 6.3 Support activities that expand service-enriched housing for the homeless and other special needs populations, including increased shelter, transitional and permanent supportive housing resources (B).

Goal 7: Encourage the development of emergency and transitional housing for homeless families with children and/or individuals.

- 7.1 Coordinate with local providers of homeless services to determine the number and type of units needed in Ashland. Work with service providers to define homeless housing project plans and financial needs (B).

Special Populations and Fair Housing

Goal 8: To support housing and supportive services for people with special needs. People with special needs include the elderly, the frail elderly, persons with developmental disabilities, persons with physical disabilities, persons with severe mental illness, persons with alcohol or other drug dependencies and persons with HIV/AIDS or related illnesses.

- 8.1 Encourage development of transitional and supportive housing for extremely low- and low-income special needs populations (B).
- 8.2 Provide assistance to non-profit organizations that provide support services for extremely low- and low-income special needs populations (B).

Goal 9: To affirmatively further fair housing.

- 9.1 Establish a local means for citizens to get specific information about fair housing, and report fair housing violations. Review current fair housing violation process, improve as needed. (B)
- 9.2 Develop and provide brochures and advertisements on how to file fair housing complaints (B).
- 9.3 Continue to support the activities of the Fair Housing Council of Oregon (B).

Community Development Goals

Goal 10: To provide safe and convenient access to alternative transportation routes in extremely low-, low- and moderate-income neighborhoods.

- 10.1 Replace hazardous sidewalks in extremely low-, low- and moderate-income neighborhoods (C).
- 10.2 Construct new sidewalks on existing streets in extremely low-, low- and moderate-income neighborhoods (B).
- 10.3 Install wheel-chair ramps in existing sidewalks (B).

Goal 11: To make city facilities easier and safer to use for people with disabilities.

- 11.1 Make accessibility improvements to city-owned facilities (B).

Lead Based Paint and Anti-poverty

Goal 12: Assure activities assisted by the City are conducted in compliance with state and federal laws that apply to lead-based paint hazards, and the information distributed about lead-based paint is in compliance with current state and federal laws.

- 12.1 Review practices used to evaluate and abate lead-based paint hazards in housing projects assisted with CDBG funds through the City (A).
- 12.2 Keep updated on state and federal laws that relate to lead-based paint (A).

Goal 13: To reduce the number of people living in poverty in the City of Ashland.

Goal 14: Promote and support activities in the community that improve or provide access to economic opportunities for extremely low- and low-income residents of Ashland.

- 14.1 Support organizations that provide job training and access to employment for extremely low- and low-income persons, homeless persons and persons with special needs (B).
- 14.2 Support programs that assist individuals living at or below the poverty level in building financial assets. (B)
- 14.3 Support affordable and flexible childcare services for extremely low-, low- and moderate-income Ashland residents.(C)